



*Opening Minds, Hands, & Hearts*

**Chiropractic Success Systems™**

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## FALL WEBINAR SCHEDULE

Dates and times are subject to change without notice.

### SYSTEMS FOR IMPROVING YOUR COLLECTIONS

Part I Oct. 8, 2009 9-11 & 12-2 PST

Part II Oct. 15, 2009 9-11 & 12-2 PST

### CALIFORNIA MEDICARE

#### PART B

October 22, 2009 9-11 & 12:30-2:30

### ESSENTIAL CODING FOR THE CHIROPRACTIC PRACTICE

Part I Nov. 12, 2009 9-11 & 12-2 PST

Part II Nov. 19, 2009 9-11 & 12-2 PST

Unable to attend a webinar in person?

Purchase the CD recordings and notes via our website. Additional information about the content and registration is also available.



## THE COMPLETE CALIFORNIA BILLING & COLLECTIONS TRAINING PACKAGE IS NOW AVAILABLE!

**Save 15% when you purchase or attend all 5 webinars.**

The package includes all five webinars (►Essential Coding, ►Systems for Improving Collections, ►California Medicare Part B, ►Personal Injury and ►Workers' Compensation. The package includes all handouts and 4 DVDs containing 14 hours of recordings of our most recent webinar recordings as well as forms and other helpful tools. Visit our website to purchase today!

### GENERAL ANNOUNCEMENTS

- "Sounding As Good As You Really Are: Telephone Etiquette 101- Part I" will appear in the December 2, 2009 issue of *Dynamic Chiropractic*.

### NATIONAL INFORMATION

- **Red Flag Rules**—The mandatory implementation date has been changed once again. The new date is Nov. 1, 2009. For a guide and policy template go to: [www.ftc.gov/bcp/edu/microsites/redflagrule/getstarted.shtm](http://www.ftc.gov/bcp/edu/microsites/redflagrule/getstarted.shtm)

- "The Ten Worst Insurance Companies in America: How They Raise Premiums, Deny Claims, and Refuse Insurance to Those Who Need it Most" was released by the American Association for Justice. Their report is at: [www.justice.org/docs/TenWorstInsuranceCompanies.pdf](http://www.justice.org/docs/TenWorstInsuranceCompanies.pdf). Find out if your carrier is listed.

- **Cigna** claims with the modifiers 25 and 59 were denied earlier this year unless documentation was received. The ACA worked hard to find out why this policy was implemented and on August 12, 2009, Cigna responded with the following, "We appreciate your recognition that the major upgrade of the ClaimCheck base version from 5.0 to 8.5 on April 20, 2009 led to some unforeseen challenges." They stated that this resulted in some claims in May of 2009 which contained the modifier 59 did not process correctly and that as of August 6, 94% of the claims were reprocessed. Go to [acatoday.org](http://acatoday.org) for more info.

### NATIONAL MEDICARE

- **New 855 Enrollment Applications**—Medicare will continue to accept the 02/2008 versions through November 30, 2009. You should begin to use the new enrollment applications (02/2008 (EF 7/2009) immediately. Initially these applications will be available only from the CMS provider enrollment website. For more info: [www.cms.hhs.gov/MLNMattersArticles/downloads/SE0924.pdf](http://www.cms.hhs.gov/MLNMattersArticles/downloads/SE0924.pdf)

### CALIFORNIA PROVIDERS

- **Blue Shield of California** has notified providers that, "Beginning October 1, 2009, Blue Shield will implement CMS Correct Coding Initiative (CCI) payment policy for manual therapy techniques when performed in combination with chiropractic manipulative treatment (CMT). As such, manual therapy will be denied when billed with chiropractic manipulations on the same date of service." Stay tuned for more.

In addition, as of August 1, 2009, you are no longer to submit Patient Summary Forms. The contract with ACN Group of California will end on that date.

- **Anthem Blue Cross** "Mailed paper remittances will stop on October 6, 2009." As I understand it, this only applies to those providers who are using "Provider Access." For more info visit: [www.anthem.com/ca/provider/f0/s0/t0/pw\\_b132436.pdf](http://www.anthem.com/ca/provider/f0/s0/t0/pw_b132436.pdf)

### CALIFORNIA WORK COMP

- **New Medical Treatment Utilization Schedule** became effective July 18, 2009. It includes new sections for chronic pain and postsurgical physical medicine treatments and updates on treatment of elbow injuries and other changes. For more info: [www.dir.ca.gov/dwc/DWCPropRegs/MedicalTreatmentUtilizationSchedule/MTUS\\_FinalCleanCopy.pdf](http://www.dir.ca.gov/dwc/DWCPropRegs/MedicalTreatmentUtilizationSchedule/MTUS_FinalCleanCopy.pdf)

- **New Zip Code Location**—A new locator tool is available online at [www.dir.ca.gov/dwc/eams/EAMS-LC/EAMS\\_AssignedUniformNameSearchInstructions.pdf](http://www.dir.ca.gov/dwc/eams/EAMS-LC/EAMS_AssignedUniformNameSearchInstructions.pdf). This tool will help you to determine your district office.

